

Purchase any new hot tub and receive all of these benefits

Total Satisfaction **GUARANTEE**

Money-Back Guarantee

If you change your mind about your new hot tub within 30 days of installation, you can get back what you paid for the equipment that's in like new condition except for a 20% restocking charge. Delivery and installation related costs are extra.

Spa Exchange Guarantee

For 30 days from the date of delivery of your new spa, if you wish to exchange it for another, we will exchange for the difference in purchase price plus any delivery and installation related costs.

Best Price Guarantee

For 90 days following the purchase of your new spa, we guarantee that you will not find the same spa for less. If you do, we will pay you the difference, plus give you a \$50 credit towards water care products.

Happy Where it Is Guarantee

For one full year from the date of delivery, we will move spa, one time, to another location on your property at no additional charge.

Energy Guarantee

Our Energy Smart Spas have been rigorously tested by a nation's leading independent scientific and engineering firms to give you confidence in owning the most efficient spa available. We are confident that your spa will not cost you an arm and a leg to operate and we guarantee it. See Energy Guarantee Certificate for full details.

Trade-In Guarantee

For the full warranty period, we will take your spa back in on trade in and credit 50% of what you paid towards the purchase of a new spa (does not include sale tax paid).

My Personal Guarantee

This Total Satisfaction Guarantee is my promise to you. I know you bought a hot tub to relax, and I want you to enjoy it to the max. To do that we pledge to provide you with the 5 rights: right hot tub, in the right place, with the right water care, right entertainment and right access via lifters and steps.

William Allan
Owner and Founder
Coastal Spa & Patio